A partner you can rely on
European Refrigeration has been established for many years and has grown over time through customer recommendation, becoming one of the regions leading independent refrigeration companies. Based in Essex, close to the M25, we offer a wide range of services throughout London and the Home Counties. Whatever your business we are here to help.

“We pride ourselves on our prompt, friendly and honest service.”

Our expertise includes all aspects of commercial refrigeration and air conditioning; we provide service to restaurants, hotels, public sector, state and private schools, colleges, universities and many more.

We pride ourselves on our prompt, friendly and honest service. Safety is something that we take very seriously and our experienced engineers receive regular training to ensure they are fully conversant with legislation affecting our industry, including all health and safety requirements. All our engineers are FGAS, Refcom and CARE registered.

With our excellent team of field engineers we are able to offer excellent response time and service to all of our customers, whatever the size.

As well as supplying a complete Maintenance and Reactive Breakdown Service, we also provide sales of a wide range of equipment including cold rooms, fridge and freezer cabinets, chest and bench freezers, ice machines, blast chillers, mini-bars and more.

We know that downtime can be a major upset to any business. To combat this we offer services to prevent the risk of it ever occurring. As part of our Equipment Sales service we aim to provide you with the best equipment possible to minimise the risk of problems occurring. Starting with high standard equipment gives you control over factors that may affect lesser quality equipment. When your equipment is safely and securely installed we will schedule your Planned Preventative Maintenance. We recognise that downtime due to equipment failure will only occur if something goes wrong; our maintenance service ensures we do everything that we can to prevent faults and breakdowns at the source. Unfortunately over the lifespan of your equipment there are occasions where things do go wrong and breakdowns occur. In case a problem were to arise, we offer a Reactive Breakdown service which aims to get you back up and running so you can continue your business and minimise any disruption. Our team of fully trained engineers will do everything in their power to alleviate the problem.
Refrigeration

Businesses that store food, drinks or other perishables will often have a significant proportion of their expenditure attributed to refrigeration; this stresses the importance of using the most efficient equipment and keeping it in good working order.

We care about refrigeration because we know how pivotal it is to a whole host of commercial industries. Having the correct refrigeration systems in place can make or break a business. We take great pride in being able to help optimise businesses by providing solutions for all refrigeration needs.

Cold Rooms

We are able to provide a quick and stress-free solution to installing cold rooms. Our range of industry standard sized packages can be promptly installed, saving time and giving storage space where you need it. Find a range of sizes that suit you on our E-shop and if you are unsure give our helpdesk a call for more information.

Being specialists in all things refrigeration, we are also able to meet individual needs by offering tailor-made cold rooms, designed to your specification. We work with you every step of the way to help decide the best possible solution to your refrigeration requirements, allowing you to break through your current limitations and maximise potential.

With full project management, complete installation and a parts and labour warranty package, we can provide your ultimate cold room solution.

Our goal is to create cost-effective solutions whatever your business.
Air Conditioning

Air conditioning conjures up thoughts of cool, crisp, fresh air, and it should! However you may not realise that an air conditioning unit can also be a source of warm and relaxing heating. By installing an air conditioning unit to be used for both cooling and heating, you will be able to cut heating costs and ultimately increase profit margins. Furthermore you can keep your customers and staff comfortable and happy, whatever the weather.

We recognise that businesses come in all shapes and sizes. That is why we offer a free, no obligation site survey before all installations. We want to find out what is unique about you, and how we can provide you with the perfect solution in 5 easy steps.

Once we have installed the units, we are more than happy to service them on a regular basis in conjunction with our maintenance contracts. With our experienced engineers performing maintenance servicing on a regular basis, you know that your investment will continue to run as economically and efficiently as possible. In the unfortunate event that something does go wrong, rest assured that our reactive breakdown service also covers air conditioning, so with one quick call we will be out to fix the problem and get you back up and running.

- Air Conditioning installation
- Service and Maintenance contracts

STEP 1 GIVE US A CALL
STEP 2 ARRANGE A SURVEY OF THE SITE
STEP 3 TOGETHER WE CREATE A PACKAGE TAILORED TO YOU
STEP 4 WE INSTALL THE SYSTEM
STEP 5 WE WILL MAINTAIN THE SYSTEM TO RUN AT ITS MAXIMUM EFFICIENCY

Other brands are also available.

MITSUBISHI HEAVY INDUSTRIES, LTD.
Our Technologies, Your Tomorrow

Call 01268 590198 or go to www.erl-info.co.uk
Ventilation

In the warm summer months overheating can become a major issue. High temperatures can play havoc with many different types of equipment and even cause them to break down. Installing a ventilation system is the quickest way of lowering the temperature of a room. Utilising a supply and extraction fan, the warm air is pulled out of the room and replaced by clean fresh air.

Ventilation in a kitchen is essential to create a safe and comfortable workplace environment for employees. Working with food can create a significant amount of heat and fumes. To ensure the fumes are safely removed, the contaminated air should be extracted via a ventilation system and distributed to an outside location, where it can disperse.

We are happy to perform a free, no obligation, site survey to assess the most suitable option for your business. After surveying we will know which system will provide you with a solution to your ventilation needs. Our range of individually sized packages can be designed specifically to fit your location. With our full project management, you will receive our years of experience and full budgetary control.

Upon completion of installation, why not explore our maintenance contracts. All contracts cover ventilation equipment keeping them efficient and giving you the best return on your investment all year round.

LACK OF MAINTENANCE
• High level of breakdowns
• Reduced fan performance
• Bigger risk of allergens entering the workplace

BENEFITS OF VENTILATION
• Filter airborne allergens
• Control fresh air in the workplace
• Help cool your workplace in the warmer months

HEAT RECOVERY VENTILATION
The stale and moist air from kitchens and dining areas is extracted through vents; it then travels along ducts where it reaches a heat exchanger, the heat is recycled into the fresh filtered air and is distributed back through a set of ducts and out of a vent to circulate fresh air throughout the building, keeping occupants happy and warm, whilst lowering costs.

Call 01268 590198 or go to www.ert-info.co.uk
Service Maintenance Providers

Not every business needs the same level of cover, that is why we have created a tiered membership structure of maintenance contracts, to ensure we cater for the specific and individual needs of our many and varied clients. Using our team of experienced hand-picked engineers, we are able to service all your refrigeration equipment at a time that is convenient for you. We want to ensure minimum disruption and maintain optimal efficiency in your business 365 days a year.

Our aim is to maintain your equipment at maximum efficiency and our goal is to create cost-effective solutions for businesses everywhere. Protecting your business against risk at regular intervals can cut unplanned costs, giving you back the control you deserve.

- Faults are identified early before expensive damage occurs
- Minimising downtime
- Maintenance visits are planned around you, avoiding disruption
- Priority breakdown cover including out of hours emergency contact
- Quality workmanship by fully trained engineers
- Guaranteed spares from the original manufacturer
- Callout charge included
- Labour charge included

### CONTRACT

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<th>BRONZE</th>
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**BRONZE CONTRACT**
Providing two service visits per year and priority for breakdown calls. Parts, callout and labour are chargeable.

**SILVER CONTRACT**
Providing two service visits per year and priority for breakdown calls. Callout is included, parts and labour are chargeable.

**GOLD CONTRACT**
Providing two service visits per year and priority for breakdown calls. Callout and labour is included, parts are chargeable.

Call 01268 590198 or go to www.erl-info.co.uk
Reactive Breakdown

We know that downtime can cause a major interruption in any business, which is why we offer a fast and reliable reactive breakdown service. We want to minimise any possible disruption to your equipment. By speaking with our dedicated helpdesk we can have you back up and running as quickly as possible. Just let us know what the problem is and we will arrange for an experienced engineer to come and assess the situation so we can get repairs underway as quickly as possible.

Not only are we an ‘F-Gas’ certificated company as well as ‘CHAS’ and ‘Safe Contractor’ registered, but we also ensure that all our engineers are ‘F-Gas’ certificated, so you know you are in safe hands.

“Call us today we are happy to help”

We understand that there are unfortunate situations where breakdowns occur, and our promise is that we will do our utmost to get the problem fixed right away, but with regular service maintenance we can minimise the risk of a problem occurring. Along with peace of mind that vital equipment is being kept efficient, as an added bonus all our maintenance contract holders get priority for breakdowns.

We hope that nothing goes wrong with your refrigeration equipment, but if it does, we are here to help get you back on track 24/7.

Get in touch with us for breakdown assistance on erl-info.co.uk or call us on 01268 590198.

Our fleet of service vehicles is equipped with a vast range of components so that we can be as ready as possible to fix any problems that you have.
Equipment Sales

“We are proud to be suppliers of a fantastic range of equipment from well known manufacturers”

UNDER COUNTER FRIDGES AND FREEZERS
Easily fitted under a kitchen work surface or in a confined space. Strong and robust equipment that maximises the space available.

PACKAGED FREEZER AND CHILLER COLD ROOMS
Value, reliability and full project management including a parts and labour warranty package.

UPRIGHT FRIDGES AND FREEZERS
Our Stainless steel, high performance, fridges and freezers all offer reliability without compromising on efficiency. Our range of size and temperature configurations allows for us to provide the perfect solution to any problem.

MINIBARS
Fitted with a silent running absorption system they are well suited to hotel bedrooms, meeting rooms, boardrooms and much more.

CHEST FREEZERS
Hugely practical and adjustable temperature control means that storing food is simple.

BACK BAR COOLERS
The stylish design allows you to showcase your products, making them the key focus for your customers.

GLASS WASHERS AND DISH WASHERS
The Stainless steel range with an array of features makes hygiene the top priority.

MICROWAVES
The robust multi-purpose range allows you to be confident and consistent when heating your food.

UNDER COUNTER FRIDGES AND FREEZERS
Providing excellence and practicality, the stainless steel range has a wide variety of sizes and features.

PREP STATIONS
Designed to create a universal solution to the key area of food preparation, including pizzas, sandwiches, salads, starters, desserts, and other dishes.

UPRIGHT FRIDGES AND FREEZERS
Our Stainless steel, high performance, fridges and freezers all offer reliability without compromising on efficiency. Our range of size and temperature configurations allows for us to provide the perfect solution to any problem.

BLAST CHILLERS AND FREEZERS
Designed to give caterers control over food preparation, the innovative Foster blast chilling and freezing range spreads across a whole host of designs, applications and benefits.

BACK BAR COOLERS
The stylish design allows you to showcase your products, making them the key focus for your customers.

COUNTER FRIDGES AND FREEZERS
Providing excellence and practicality, the stainless steel range has a wide variety of sizes and features.

GLASS WASHERS AND DISH WASHERS
The Stainless steel range with an array of features makes hygiene the top priority.

MICROWAVES
The robust multi-purpose range allows you to be confident and consistent when heating your food.
**E-Shop**

European Refrigeration is pleased to offer a vast variety of equipment available from leading manufacturers including Foster, Gram, Scotsman, Hoshizaki and more.

We want to make it easy for you to get everything you need so we have designed our E-shop around you, all you could need and more at the click of a button.

"If you are having trouble finding what you are looking for on our E-shop, give us a call on 01268 590198"

**FREE GOLD+ WARRANTY ON SELECTED NEW PRODUCTS**

**JUST ONE CLICK AWAY**

1. **CLICK ON OUR E-SHOP**
2. **CHOOSE THE TYPE OF EQUIPMENT YOU NEED**
3. **BROWSE AND SELECT THE CATEGORY YOU REQUIRE**
4. **CLICK ON THE PRODUCTS FOR MORE INFORMATION**
5. **ADD TO BASKET**
6. **CHECK OUT**
7. **RECEIVE YOUR ORDER NUMBER**
8. **TAKE DELIVERY OF YOUR EQUIPMENT**

**QUICK DELIVERY GUARANTEED**

With our vast range of equipment you can be sure that we are able to provide the perfect solution to your business needs. If you are not sure which piece of equipment is perfect for you then give our experienced helpdesk a call and we will be happy to talk you through the different options available and discuss the best match to suit your needs.
Part Supply Service

We know it can be a major upset to a business if your equipment is out of action due to parts breaking or not functioning properly, that is why we offer a comprehensive part sourcing and supply service.

Spare parts are notoriously difficult to track down and acquire, but with our one-stop shop it is easy to find all your refrigeration requirements. We can obtain a vast range of parts from all leading suppliers. If your machine is not working correctly due to a parts failure give us a call and we can get them ordered for you to minimise your downtime and time wasted searching in all the wrong places.

We are always continuing to build relationships with new suppliers giving us access to a great range of parts that may be unavailable to others.

Let us do the work for you so that you can continue to run your business effectively without the worry of hunting down dead ends. We aim to provide a range of refrigeration parts at a competitive price.

We keep stock of many common parts that regularly need replacing but there are specialist parts that we do not keep stock of. This is where our expertise in tracking down infrequent parts comes into effect. We take pride in being able to track down spares that others in our industry cannot.

We provide you with the option of getting the parts you need, the way you want, ‘supply only’ or ‘supply & fitting service’.

DOOR SEAL REPLACEMENT

Door seals can be particularly difficult to source, as a result we have created a specialist section within our parts supply service to make it as easy as possible to replace all door seals.

Many businesses have bespoke equipment which can be unbranded, sometimes making it difficult or nearly impossible to track down spares. All you need to do is send us a profile of your door seal and its measurements and we will create you a bespoke replacement specific to your equipment.

MEASUREMENTS REQUIRED FOR ORDERING A NEW SEAL

1. Height of the seal profile
2. Width of the seal profile
3. Width of the total seal – horizontally across the door, outside edge to outside edge
4. Height of the total seal – vertically across the door top edge to bottom edge

FOR DART SEALS PLEASE PROVIDE THE FOLLOWING INFORMATION IN ADDITION TO THE FIRST 4 MEASUREMENTS

5. Width of the dart at the widest point
6. Total width of the seal – dart centre to dart centre
7. Total height of the seal - dart centre to dart centre

MAIN WATER FILTERS

Ice is extremely important when providing your customers with refreshing cold beverages. That is why it’s so important to use fresh clean water, the purer the water the better quality ice that is produced. Our mains water cleaning filters are designed to remove odour from the water as well as unpleasant flavours so that the product your equipment produces is the best possible quality.

Our filters also fight against lime scale build-up in the machine allowing your machine to perform at maximum efficiency, preventing breakdowns and extending the lifespan of the equipment. We can provide the solution to maximising your output of top quality ice. Call now and speak with one of our team to get your water filter ordered right away.
**Policies**

**ECO POLICIES**
At European Refrigeration we place energy efficiency and the environment at the heart of everything we do and as a result we only sell products from manufacturers who promote eco friendly initiatives, of which Foster are leading the line in the battle to be green by having the lowest Carbon Footprint in the industry. CO₂ emissions are minimised at every stage including product design, manufacture, shipping and installation, ensuring you the greenest refrigeration available. This hard work has been recognised by the Carbon Trust and Foster has been awarded the Carbon Trust Standard. We are proud to be suppliers of manufacturers that take being green as seriously as we do.

We are a company committed to environmentally friendly sustainability and to finding ways to help improve our environment and make it a cleaner and safer place in which to live.

“We only sell products from manufacturers that promote eco friendly initiatives”

**Our Accreditations**

**ROYAL APPOINTMENT**
European Refrigeration has been granted a Royal Warrant of Appointment to Her Majesty The Queen for provision of their services as commercial refrigeration engineers. The warrant is effective from 1st April 2016 for a five year period.

Royal Warrants are awarded to individuals or companies that have been supplying goods or services to the Royal Households of HM The Queen, HRH The Duke of Edinburgh or HRH The Prince of Wales for a minimum period of five years.

The origins of the royal Warrant date back to the 15th century. Today there are around 800 holders of the Appointment, representing a huge cross-section of trade and industry. Those who hold them are recognised for their commitment to the highest standards of customer care, quality and excellence.

**SAFE CONTRACTOR (Independent Governing Body for Health & Safety for Contractors)**
As a leading health and safety pre-qualification assessment scheme, they are dedicated to promoting higher standards of competence and compliance through the provision of relevant industry specific and tailored health and safety assessments for all professions and sectors.

**CHAS (Government Health and Safety Accreditation)**
Each month thousands of contractors and consultants (suppliers) apply for work with public and private sector organisations (buyers). To win work, they must meet the buyer’s health and safety standards.

Assessing suppliers’ health and safety competence is usually a lengthy and time consuming process. Suppliers can sometimes meet one buyer’s Health and Safety standards but not another. Being CHAS approved reduces duplication as suppliers compliance is accepted by all CHAS buyers.

**REFCOM ELITE**
Recom has been operating Recom Elite (formally Recom Voluntary Registration Scheme) since 1994 to promote the responsible handling of ozone depleting refrigerant gases. Recom recognised early the need for controlled handling of fluorinated gases - widely used in the industry for their stable, non-flammable and energy efficient qualities, but with a high global warming potential if released.

**F-GAS (DEFRA)**
From 4 July 2009 it became a legal requirement for all businesses that install, maintain or service stationary refrigeration, air-conditioning and/or heat pump equipment containing or designed to contain F-Gas refrigerants to obtain an F-Gas Company Certificate. Any engineers working as refrigeration engineers must also hold an Fgas qualification if they are to work with refrigerants on systems.